

Description of interface errors

1- Insurance date ranges overlap with an existing payor.

Insurances date(s) overlapping with an existing payor in Raintree. Update/adjust the effective and termination dates.

2- Insurance priority not unique in the message error.

Update the patient insurances without any overlapping dates and insurance types.

3- Missing required field `Address` for type `Loc` (1).

Patient has missing POS or POS address, please update. Also verify the selected POS exists in Raintree.

4- Missing required field `Insurance Code` for type `Ins` (1).

Patient has missing insurance/payor. Also verify selected insurance/payor exists in Raintree.

5- Missing required field `Last Name` for type `Contact` (1).

In a patient contact, 'last name' of contact is missing. Update the data accordingly on portal.

6- Patient Demo record is currently locked.

This patient is already opened in RT, please close the patient record if it's opened by you.

7- Error Inserting Eligibility Information. Ex Details: Incorrect syntax near s. Unclosed quotation mark after the character string).

An apostrophe or another invalid character is added in Eligibility Comments. Remove that character and save the eligibility record in Raintree.